

# GraphicControls.com

## New Website Walkthrough

#### EMPOWERING YOUR VISION

#### **WEBSITE HEADER UPDATES**

Once you have logged into the website, the header updates and shows your currently selected Ship To Location.

If you have multiple shipto's this becomes a dropdown.

You can also access your **MY ACCOUNT** information from the dropdown as well.

If this is your first time visiting the new site, you will need to **reset your password**. Instructions to do this are on the next page.





## **MY ACCOUNT – SETTING YOUR PASSWORD**

When you first visit the new website, your password will have been reset. This is to improve security of our Accounts and ensure all passwords meet minimum requirements.

#### **TO RESET YOUR PASSWORD**

- 1. Enter your **username** (email address) into the Reset Password Box (see the right)
- 2. Click **RESET PASSWORD**
- 3. You will be sent an email to the address you entered. The email contains a single-use link that is valid for 20 minutes. **Click the Link**
- 4. Enter your updated password on the next screen.
- 5. Now you may login as usual

#### Home / Login

A link to reset the password for email@address.com has been sent to the email address on file. This link will be valid for 20 Minutes (until 07:35 PM UTC). If you do not receive an email within 5 minutes, please check your spam email, try again, or contact customer service.

Login		Reset Password Set a temporary password for your account
f you have an account with us, please log not have account, please register first.	in for your pricing. If you do	=
Username	=	RESET PASSWORD
Password	=	
Remember Me 🕅		
LOGIN		
	prograte account	

- Passwords must be at least 5 characters.
- Passwords must have at least one non letter or digit character.
- Passwords must have at least one digit ('0'-'9').
- Passwords must have at least one uppercase ('A'-'Z').

## **MY ACCOUNT – MY ACCOUNT - ORDERS**

On your Orders tab within my account, you can view all your past orders, find shipping information, and view your order receipts.

**Tracking / Shipping:** Click on the small triangle to view the shipping for the desired order.

**Order Receipt:** Click on the order number to review the order Receipt.

**Reorder:** This will attempt to duplicate the order, assuming all items on the order are still available.

Profile	Orders	My Items					
Order I	History						
ORD	<b>ERN</b> TRA	CKINGTO	GGrdE Date	Ship Date	Status	Line Items	
· 00	719BU	\$1,723.08	06/29/2018	06/29/2018	s	9	REORDER
	Shipment Trai Shipment Car Status: U Ship Date: 06/ Shipment Trai Shipment Trai Status: U Ship Date: 07/ Shipment Trai Shipment Car Status: U Ship Date: 07/	cking: rier: UPS GR COL /28/2018 cking: rier: UPS GR COL /11/2018 cking: 1 rier: UPS GR COL /16/2018				DUPLICAT	LONDEN
• 00	0719BU	\$1,318.14	06/29/2018	06/29/2018	s	9	REORDER



## **MY ACCOUNT – MY ACCOUNT - ITEMS**

The My Items Tab has a listing of all your recently ordered items. You can reorder quickly simply by clicking **Add To Cart.** 

Profile	Orders My Ite	ems					
Items							
	Product Number	Description	UOM	Min. Qty	Last Purchased Date	Price	
6	01018233	HONEYWELL BN 24001660-119	BOX	1	7/29/2015		Add To Cart
	10090422	EUROTHERM- CHESSELL CLH GDSV0050U050	BOX	1	7/29/2015		Add To Cart
•	30739547	EUROTHERM- CHESSELL CLH HKTW0050S341	BOX	1	7/29/2015		Add To Cart



## **PRODUCT DETAILS PAGE**

Our updated product details pages include everything you need to know about your selected product.

You can get to this page by clicking on more details on any search result.

**Product Details:** All spec and cross reference details available for selected product.

**Product Pricing / Ordering:** Includes pricing, min quantities, availability / ship dates and packaging information.

**Customers Also Bought:** Suggestions of additional products that might be of interest. Use the arrows below to view more.

**More Information:** Can contain any additional information, links, videos, literature, etc.

**Related Products:** Additional Product suggestions that might be of interest.

		0 800.669.15	······································
Graphic Controls	Home About	Products + Contact Us	Search Q
ome / Strip Charts / HONEYWELL BN 100-0	06		
	HONEYWE 00103382 - HONE Chart Size 6.594"X127" Range(s) 0.1500 Therefore	ELL BN 100-006 EYWELL STRIP CHARTS - 1 P Grid Color GRAY	ER ROLL
000 000 000 000 000 000 000 000 000 00	Cross References: 100-006 PRODUCT DETAILS	To Fit Recorder Mo Class 111 Class 17 S	dels:
8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	Price: <b>\$56.14</b> Out of Stock, Ship: Qty: 10	PRODUCT PRICING / ORDERIN 5 8/27/2019 ADD TO CAR	IG INFO
PRODUCT PHOTOS	Min Qty 10 ROLL M	Pkg, UOM #/ Multiple ROLL 1 ROLL	1 RELATED PRODUCTS
More Information			
More Information Graphic Controls Part:	00103382		
More Information Graphic Controls Part: Product Type:	00103382 STRIP CHARTS		•
More Information Graphic Controls Part: Product Type: OEM Equipment:	00103382 STRIP CHARTS HONEYWELL		MORE INFORMATION
More Information Graphic Controls Part: Product Type: OEM Equipment:	00103382 STRIP CHARTS HONEYWELL		- MORE INFORMATION CAN INCLUDE VIDEOS, LITERATURE ETC
More Information Graphic Controls Part: Product Type: OEM Equipment: Related Products	00103382 STRIP CHARTS HONEYWELL		- MORE INFORMATION CAN INCLUDE VIDEOS, LITERATURE ETC
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More Information Graphic Controls Part: Product Type: OEM Equipment: Related Products No No No No No No No No S57.07 HONEYWELL BN 82-28- D016-04 PUR MKR S57.07	00103382 STRIP CHARTS HONEYWELL		- MORE INFORMATION CAN INCLUDE VIDEOS, LITERATURE ETC



#### **QUICK ORDER**

If you already know what product numbers you wish to order, and you don't want to search for items, you can click the lighting bolt at the top of every page. This will open our **Quick Order** Interface.

You must know your products **8 Digit part number**.

Simply **add the part number**, and **desired quantity**. **Review the pricing** and click **Add to Cart** once complete.

This is the fastest way to find items and add them to your cart.

00085753	1	
Valid Product Number - <b>\$67.32/BOX</b>		
32009832	1	
Valid Product Number - <b>\$49.95/POUCH OR</b> PACKAGE Enter Product Number		×
Enter Product Number		X



#### **ORDERING AS GUEST**

If you do not have an account with us you can place an order as a Guest.

- 1. Add Items to your Shopping Cart
- 2. Check Out
- 3. Enter your **Email Address** (REQUIRED)
- 4. Enter your **Shipping Address**. If you need to enter a different Billing Address, uncheck "Use Shipping For Billing"
- 5. Enter a Billing Address if Necessary
- 6. Select Standard or Expedited Shipping
- 7. Choose your **Payment Method**: Credit Card or Paypal
- 8. Click **Place Order**.
- 9. You should receive an email confirmation with all your order details.

Graphic Controls Data Recording by Nissha	Home About Products ▼ Contact Us	Search	Q
Home / Checkout			
Guest Checkout You are currently checking out as a Guest. Pleas	se <b>login</b> to view saved addresses, payment methods and	l pricing.	
Email		Summary	
jwolff@nisshamedical.com Change		Your Internal PO Numb	ber
Shipping Address		SubTotal:	\$128.68
Jennifer Wolff 400 Exchange Street Buffalo, Nev ØUse shipping for billing address	v York 14120	Tax Total: Tax Total: Total:	\$10.40 \$0.00 <b>\$139.08</b>
Add/Edit Addresses		PLACE OR	DER
Shipping Method			
Standard Table Rates, (\$10.40) Change			
Payment Information			



#### **ORDERING AS A REGISTERED CUSTOMER**

If you are a registered customer, most of the information to place an order will already be in place.

- 1. Add Items to your Shopping Cart
- 2. Check Out
- Select Shipping Address (this should be based on your selected ship to. If you Add a New address, the order will Drop Ship to the address you provided. (This does not become a new Ship To selection in your Dropdown)
- 4. Your Billing Information should already be determined and on file
- 5. Your **Shipping** will be determined by your shipping methods on file.
- 6. Your **Payment Method** will be determined by your payment methods on file.
- 7. You will need to enter a **PO Number**
- 8. Click Place Order
- 9. You should receive an email confirmation of your order.

You can view the status of any order after 24 hours in your My Account Section

If you want to change any of the information on file, please contact customer service at info@graphiccontrols.com or 1.800.669.1535



We hope you enjoy the new website. Our goal is to make it easier to use from any device. We also hope you can find all the information needed to make any purchasing decisions.

If you have any questions, comments, or problems, please contact customer service at <u>info@graphiccontrols.com</u> or 1.800.669.1535



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